

## **BOOKING CONDITIONS AND SMALL PRINT**

I try to cover all the booking conditions concerning your tuition here. If you are unsure about any of the following or would like to chat further about any of the points please call me.

### **Payment**

A non refundable deposit of 50% is due at time of booking (or you can pay in full). The balance of 50% is due 6 weeks before your ARRIVAL date. If you cancel within 4 - 8 weeks of arrival 25% of the lesson cost will be refunded. Cancellation within 4 weeks of arrival will not be refunded. Please ensure that you have insurance to cover cancellation.

### **Insurance**

On booking any tuition it is essential that you have adequate insurance cover. On booking on any tuition/guiding other than beginner courses you will need to make sure your insurance covers you for off piste skiing which most insurance companies now offer as a standard practice. Some insurance only covers off piste skiing whilst under the guidance of mountain guides and qualified instructors. If you intend to ski off piste, please check that your insurance has appropriate cover.

### **Missed lessons**

There are no refunds or make-up lessons if a client misses a tuition class. However, there may be unforeseen circumstances or conditions which will force Freedom 2 Ski to postpone or cancel a session or sessions. In the event of postponement due to lift failure or weather we will endeavour to schedule make-up lessons; this cannot be guaranteed. Your insurance should cover missed tuition due to lift failure or weather. Your claim would be against the local lift company for lift failure. If we are forced to cancel due to staff sickness, we will endeavour to schedule make-up lessons or refund tuition fees on a pro rata basis. TUITION does not include lift tickets, ski equipment (apart from the listed off piste safety equipment provided for off piste sessions), clothing or lunch. Lessons are non transferable.

### **Contracts**

When you book tuition and send 50% deposit or full payment you will be entering into a contract with Freedom 2 Ski. The contract will exist from the moment Freedom 2 Ski receives any monies and is between Freedom 2 Ski and yourself including all those you are paying monies on behalf of to reserve tuition. The contract agrees to all the booking conditions described by Freedom 2 ski. You will be required to sign a Freedom 2 Ski booking form relating to your tuition, agreeing to the booking conditions.

### **Time**

Your instructor will wait 30min for all tuition/guiding booked. Please have your mobile phone with you should you need to inform your instructor you are running late or are lost. Your instructor will do his very best to help you.

### **Minimum Level**

If your skiing level is well below the rest of the group and it is considered unsafe or detrimental to your performance to continue with the session, at that time your instructor will use his experience/knowledge to split the session into appropriate levels and run this giving tasks to those practising and focused input to those being taught. This will need to happen within the time constraints of the lessons booked. Please note that the 'self selection page' should help you to know if your group will work together or not with reference to 'ski ability'. This will be discussed during correspondence at the time of booking.

### **Your progress**

It is important that if for one reason or another you feel you are not progressing as quickly as you would like, you tell me immediately so I am aware of this and can try to amend this.

If at the end of your private tuition and after having approached me during the week, you still feel disappointed, please write to Freedom 2 Ski detailing your concerns.

### **Children**

All children under 12 must wear helmets and it is recommended that children over 12 do so.

**Risk**

With any sport there is an element of risk involved that participants accept as inherent to that sport. Risk is something that attracts many to the sport; others prefer to participate with minimum risk involved. I will ensure that the safety of the group is never compromised. However, accidents at times can and do happen. Anyone participating in skiing does so knowing the elements of risk involved.

**Safety**

I will make decisions on the mountain based on my experience, the prevailing snow and weather conditions and the level, ability, fitness and emotions of each skier in the group. These decisions are in the best interest of the safety and well being of the group and themselves. I ask that you respect these decisions.

**Weather**

Occasionally due to extreme weather conditions it is possible that all ski lifts may close for safety reasons with no skiing available. I am not liable for these unforeseen circumstances. If I am unable to run training on snow I will supplement this with off snow ski presentations.

**Snow**

Avoriaz has a good track record with snow and is appropriate for the sessions I run. However, occasionally the snow conditions may not be the best hoped for. In these circumstances I will run sessions to the best of my ability with the prevailing conditions.

**Video Feedback**

Depending on the weather and on request I will use digital video to enhance your learning for any parallel level + skiers during private sessions. This will need to be reviewed at the end of each session but during the session time allocated and can be invaluable to your development.

**Tuition Feedback**

After your tuition I would be happy to receive any feedback. Please feel free to write or email me.

**Fun**

Private Tuition is designed to be fun. I aim to offer the highest quality ski coaching available to every standard of skier, to help you get more enjoyment and satisfaction from your skiing.

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The following section refers to yourself and requires a signature.

**Liability**

I, as the client am aware that skiing/snowboarding is a hazardous sport that includes certain risks and dangers, including the risk of serious injury. I, as the client accept full responsibility for the risks inherent in skiing/snowboarding and the ski area/mountain environment. I agree to RELEASE and INDEMNIFY Pete Hughes Trading as ‘Freedom 2 Ski’ and his employees, agents, contractors, officers, and owners, from all claims for any injury or damage resulting from any cause, including negligence, which arises out of my participation.

If I am booking on behalf of other parties and minors, I recognise that I may not release any claims the minor may have. However, I accept full responsibility for all medical expenses incurred as a result of the minor’s participation. I also agree to RELEASE and INDEMNIFY Pete Hughes Trading as ‘Freedom 2 Ski’ and his employees, agents, contractors, officers, and owners for any claims brought by or on behalf of the minor. This release is also binding as to any other persons, including family members, heirs and executors, but does not apply to gross negligence or intentional acts.

**Contact**

If you require any info or have enquiries of a more complex nature please do not hesitate to contact Pete Hughes direct at [pete@freedom2ski.com](mailto:pete@freedom2ski.com) or call him on 0033 673 049 412 (Dec-April) or 0044 7762 59 66 22 (May-Nov).

I have read, understood and agree to the booking conditions and small print as outlined. I accept my responsibility to ski/snowboard safely at all times.

Please Sign:                    Signed.....